

JE SUIS CHARLIE

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The recent atrocities in Paris, including those at the offices of Charlie Hebdo, are a chilling reminder of the unpredictable nature and timings of major incidents.

The emotional impact of the events on those fateful January days will have been felt by numerous people, both in Paris and further afield. Similarly, employees will have been

challenged like never before to provide the appropriate trauma care to colleagues and indeed family and friends in the immediate aftermath.

For any company currently reassessing their response to major traumatic incidents in the wake of the Paris shootings, CCP is here to help. In the meantime our thoughts are very much with those affected by these mindless acts of terrorism.

TRAINING WITH *MAXXIMUM* IMPACT



A number of European Managers at fashion retailer TK Maxx are the latest recipients of top quality training from CCP.

CCP trainer Alan Pike delivered a bespoke course focusing on how to respond to staff, customers and families following serious incidents, which was extremely well received by all delegates.

'The course was extremely beneficial. Alan was an excellent trainer with an ability to deliver the course content in a manner which was both impactful and hugely relevant.'

'From the start Alan engaged with every delegate and was able to draw on a wealth of experience to illustrate key points. I could not fault it.'

WE KEEP VERY GOOD COMPANY

Book a training course with CCP and you are guaranteed to be in very good company.

Check out some of the firms we have recently been invited to work with;



Your place or ours? We can deliver training courses at a venue to suit you.

For more information call 01756 796383 or click here

ADVICE WHICH DOESN'T COST A PENNY

Hotelplan

Hotelplan, which includes specialist tour operator Inghams, called on CCP to

provide support to staff and customers affected after a number of incidents recently, including a coach crash which occurred overseas.

And, because Hotelplan are members of ABTA they were able to access our expert advice completely FREE OF CHARGE!

If you are member of ABTA make sure you take advantage of this FREE service.



ALAN LANDS ADVISORY ROLE



It gives us great pleasure to announce that Alan Pike, one of our Clinical Partners, has been invited to join the advisory board of the charity Missing People.

Someone goes missing in the UK every two minutes of which over two-thirds are children. For 20 years Missing People has helped raise public awareness and provide a lifeline for those that need support.

Alan has a wealth of experience, particularly of working with young children and their families, and will be an invaluable and much respected addition to the advisory board.

For more information on Missing People click here



SAY HELLO TO SALLY

We are delighted to announce the appointment of Sally Boswell as our new Telephone Consultant and Operations Coordinator.

As Sally will be the first point of contact for many of our customers, we wanted to 'put a face to a name' for you!



HOWARDS' WAY!

Howard Dysdale, Chaplain for the Aberdeen Seafarer's Centre, was the winner of the competition in the last issue of CCPNews.